

# Verdugo Workforce Development Board

Serving Burbank, Glendale and La Cañada Flintridge

## Verdugo Workforce Development Board One-Stop Partnership Quarterly Meeting Agenda June 16, 2020 Conference Call

To participate in this meeting via conference call, please contact Diana Antonio at:  
dantonio@glendaleca.gov

### 9:30 Welcome

Approval of Minutes – March 3, 2020

Verdugo Board Update – by VWDB Director Judith Velasco

### MOU Updates

- Deadline to submit – extended until September 30 , 2020
  - New timeline
  - Comments or questions

### AJCC Certification Continuous Improvement Plan

- Customer Satisfaction Survey and Partner Catalog
- Update: Monthly Leadership Meetings - Business Engagement
- Update: Findings of the customer referral system survey
- Update: Customer-Centered Grand Entrance Project - Pending

### Upcoming Partner Meetings

- September 1, 2020
- January 12, 2021
- March 2, 2021
- June 1, 2021

### New Business Announcements

- Other upcoming events and announcements

### Public Comments

### Adjourn